



eEnabled RA
ROA

WTAC 1,2,3
E2C – Team Building
EC2 Customer Relations
Effective Mgt. Program
Customer Focus Group
Confidential Coaching
Strategic Planning
Recruiting; Selection;
Orientation & Training
RMC Installations
RMC1 & RMC2
Save-A-Deal
Marketing Coach
Financial Analyses
VOC Collection & Analysis
Customer & Employee Sat.
Showroom Traffic Handling
CallCapture
Internet Leads Management
Change Management
Stress Management
Leadership Development
Remote Leads Management
Merger & Acquisition Staging
Behavioral & Personality
Profiling
CallCoach

CC-E

Strategic Partners

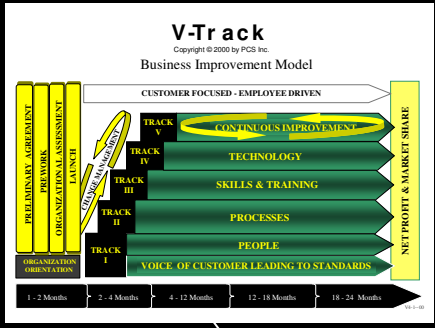
AI/HVR

JB; GSM; MS

List



Monitoring
Coaching
Reporting
Training
Snapshots
20 Group
Composites



- drJohn Head Coach
- Jack Parr Track I: People Champion
- Sandra Lee Track II: Processes Champion
- Chris Jensen Track III: Training Champion
- Mike Schmidt Track IV: Tech Champion
- Sam Curcuru Track V: Cont Imp Champion
- Carrie Crane Quality Assurance Champion
- Susan Welch Line Coach Champion
- J Lerchenfeldt RLM Champion
- Steph Duncan Operations Champion



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